

Conditional Warranty for REAL, RUSB, & Belt

REAL (Reusable Energy Absorbing Layer) & **RUSB** (Reusable Universal Skid Board)

1. QRDC's conditional warranty ensures coverage for a minimum of **35 airdrops** when the DZ (Drop Zone) surface is not asphalt, concrete, or rocky terrain. In the event that REAL, RUSB, or Belt components incur damage making them unfit for aerial delivery before completing 35 drops from an aircraft, QRDC will provide replacement parts at no additional cost, contingent upon receipt of the required damage documentation and completion of a failure analysis. Replacement parts will be shipped within 1 to 3 weeks following confirmation of the cause of damage.
1. If it is determined that damage occurred due to hard surfaces such as asphalt, concrete, or rocks at DZ, or resulted from non-compliance with specified company guidelines, a no-cost replacement will not be granted. _
3. Customers must pay **shipping costs** for replacement parts.
4. Warranty is **void** if the DZ surface is asphalt, concrete, or rocky.
5. Warranty is **void** if customers disregard specified guidelines during assembly, loading, or recovery from DZ.

For addition information or questions, please contact:

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